APPLICATIONS CONTACT INFORMATION

Elisa Johnson  
Applications Manager  
Federal Reserve Bank of San Francisco  
(415) 974-3005 or (800) 227-4133, ext. 9743005  
Elisa.Johnson@sf.frb.org

Gerald C. Tsai  
Director, Applications  
Federal Reserve Bank of San Francisco  
(415) 974-3415 or (800) 227-4133, ext. 9743415  
Gerald.Tsai@sf.frb.org

SUPERVISION AND COMPLIANCE CONTACT INFORMATION

Mongkha Lu  
Director, Community Institutions Group  
Federal Reserve Bank of San Francisco  
Los Angeles Branch  
(213) 683-2613 or (800) 227-4133, ext. 6832613  
Mongkha.Lu@sf.frb.org

Stephen DeLay  
Director, Consumer Compliance Supervision  
Federal Reserve Bank of San Francisco  
(415) 974-2969 or (800) 227-4133, ext. 9742969  
Stephen.DeLay@sf.frb.org

http://www.frbsf.org/banking-supervision/publications/

This is the portal for access to a series of regular publications on banking conditions, trends, and commentary, including:

- **First Glance 12L** – A look at financial performance of commercial banks in the West, updated quarterly.
- **Banks at a Glance** – Quarterly reports highlight key indicators of banking conditions within each of the nine states comprising the 12th Federal Reserve District.
- **Supervisory Spotlight** – Quarterly publication offering observations by the BS&R Division Director on current banking and regulatory issues.
- **Community Banking Connections** – Federal Reserve System website and publication providing additional insight on recent supervisory and regulatory developments related to community banking.
- **Consumer Compliance Outlook** – Federal Reserve System publication focused on consumer compliance issues. Also available on this site are recordings of past Outlook Live audio conferences and notice of upcoming programs.
- **District Circular Letters** – Communication about new policies and announcements to institutions in the Twelfth Federal Reserve District.

http://www.frbsf.org/banking-supervision/programs/

This is the portal to learn about events such as the Federal Reserve System’s “Ask the Fed” teleconference program and the “Outlook Live” consumer compliance webinar. Also available is information on the FRBSF “Call the Fed” webinar, and the System’s Partnership for Progress program for minority-owned depository institutions.

http://bankdirectorsdesktop.org/

Bank Director’s Desktop provides online training, a downloadable book, *Basics for Bank Directors*, and links to web based resources for bank directors to develop an understanding of their role in performing bank oversight responsibilities.