

Terri Johnsen
Federal Reserve Board, Consumer and Community Affairs

Terri Johnsen has been employed by the Federal Reserve System since 1987. Ms. Johnsen serves as the Associate Director of Analysis and Communications. In her position, she oversees the Community Affairs, Consumer Education and Research, Policy Analysis, Consumer Advisory Council, and Information Systems and Administration functions in the Board's Division of Consumer and Community Affairs. Prior to assuming this responsibility, Ms. Johnsen was Manager of the Community Affairs program providing technical assistance, training, and information to help financial institutions, community-based organizations, government entities, and the public understand and address financial services issues affecting low-and moderate-income persons and communities.

In Ms. Johnsen's previous assignment with the Federal Reserve Bank of Kansas City, she was managing examiner for the Consumer Affairs Department administering the compliance and the trust examination process.

Prior to joining the Federal Reserve System, Ms. Johnsen served as Executive Assistant to Kansas Governor John Carlin. Her background also includes six years of experience in the banking industry in Kansas and New York.

Ms. Johnsen received a Bachelor of Arts Degree in English and a Masters Degree in Public Administration from the University of Kansas. She graduated with honors from the Stonier Graduate School of Banking, and her thesis, *A Marketing Approach to Compliance with the Community Reinvestment Act*, was selected for library recognition. Ms. Johnsen has served in leadership roles in a variety of organizations including the League of Women Voters, Parent Teachers Associations, and art and environmental councils.