#### Productive Partnerships between Financial Institutions and Nonprofits

#### Understand Perspective Define and Demonstrate the Fundamentals Count what Counts

Cort Gross, Devine & Gong, Inc.

Federal Reserve Bank, NICR Conference, April 2008



# A Matter of Perspective

What does a financial institution see when it looks at a nonprofit?

What does a nonprofit see when it looks at a bank?





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#### Investors vs. Investments

*Investor:* backer, banker, capitalist, lender, shareholder, stakeholder, stockholder, venture capitalist

*Investment*: advance, ante, asset, backing, bail, contribution, endowment, expenditure, expense, finance, financing, flutter, flyer, grant, grease, hunch, inside, interest, loan, money, nut, piece, plunge, property, purchase, shot, smart money, spec, speculation, stab, stake, transaction, venture, vested interest



#### What do Investors Want?

## **Return on Investment**





#### What do Nonprofits Want?

# Money



# What do both actually want?

## To Build Community Assets



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#### Capital at Work in the Community

- Capital: money, goods or services
- At Work: producing measurable results
- In the Community: CRA market boundaries, city or county limits, programmatically defined service areas—or as far as you can reach and still recognize the recipient



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### **Investor Examples**

- Money for real estate developments
- Money for infrastructural or program development
- Leadership training, strategic planning, capacity building
- Forums for discussion and organization



### **Investment Examples**

- Money to real estate development partnerships
- Organizational operating support
- Jobs for neighborhood residents
- Housing and community programs



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#### Partnership Fundamentals

#### How to develop and maintain Community Assets effectively?





## The Binocular View

- Make judgments
- Look for or define positive financial and organizational return and productive social change





## **Count What Counts**

- What does the organization do?
- How well does it do it?
- What does it need?
- What return can it offer?



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# Where to start, for both investor and investment

#### Narrow the field for Social Impact

then

- •Measure Leadership
- Measure accountability
- •Measure outcomes



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#### Define Investor Fit and Value Add

- Potential for investor to impact organization with money
- Potential for investor to impact organization with other investment, e.g., strategic growth planning, performance measurement systems, or leadership development
- Openness to Investor involvement
- Shared commitment to achieving mission of both organizations