# Microenterprise Development in the U.S.

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### What is a microenterprise?

- Business with five or fewer employees
- Can utilize a loan of \$35,000 or less
- Most are sole proprietorships

# What is Microenterprise Development in the US?

#### Small business loans

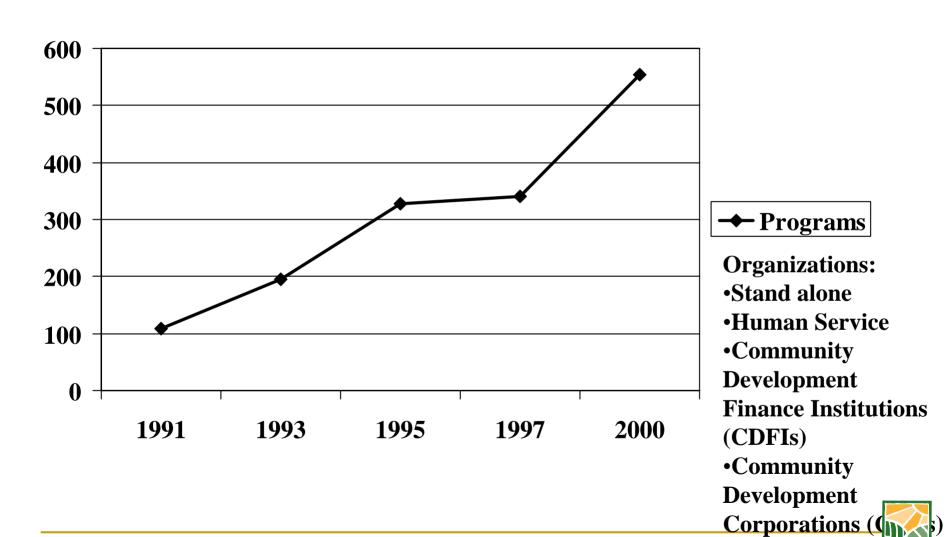
- Peer lending
- Individual loans
- Individual development accounts

#### Individual development accounts

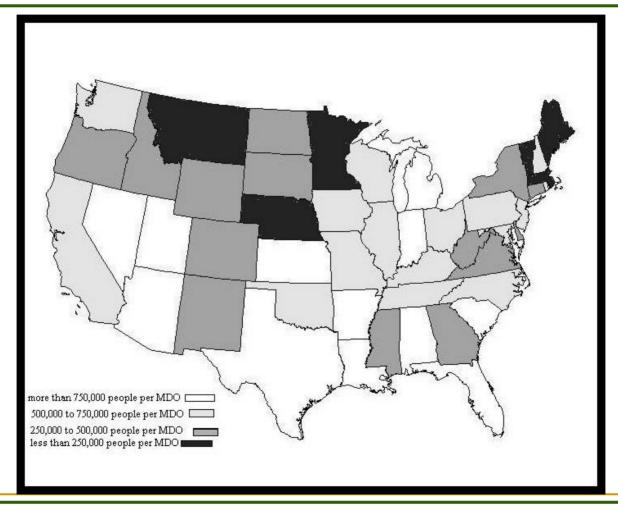
#### Business development services

- Business Training/TA
- Access to Markets
- Financial Literacy
- Personal Effectiveness
- Bank Linkages

### The Size of the U.S. Industry

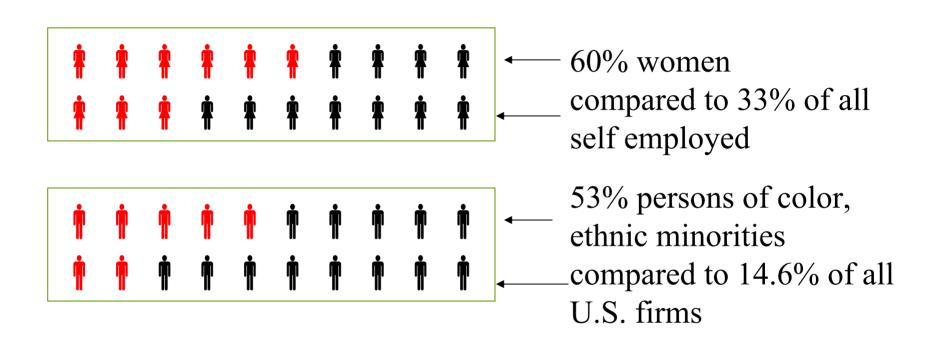


#### Location of the US Industry





# MDOs serve a disproportionate share of women and people of color



64% had incomes at or below 80% HUD standard for area median income



**Downsizing** 

**Emerging niche markets** 

**Outsourcing** 

**Declining rural economies** 

Loss of "middle class" jobs

**Balancing work and family** 

## Why Microenterprise?

More contingency work

Changes in the safety net

**Growth in immigration** 

An aging population

#### Key Facts About the US Microenterprise Industry

> 500

Organizations provide financing, training and technical assistance

 $\approx 250,000$ 

Clients served annually

240

Microlenders

> \$100 million

In outstanding loans to > 13,000 microentrepreneurs

\$8,570

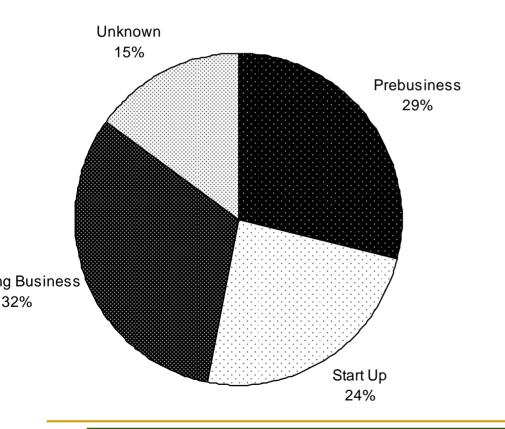
Average loan size



#### Who do Microenterprise Programs Serve?



#### Who do Microenterprise Programs Serve?



**Credit Scores:** 

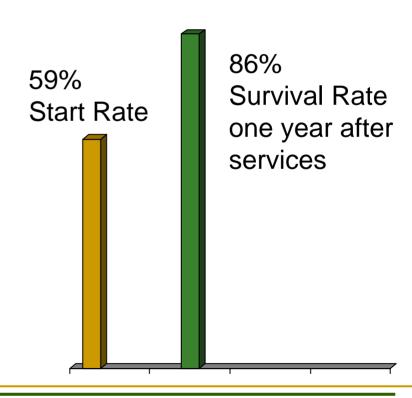
SBA microloan recipients: 550-650

Other microenterprise lending: Range from no to low score

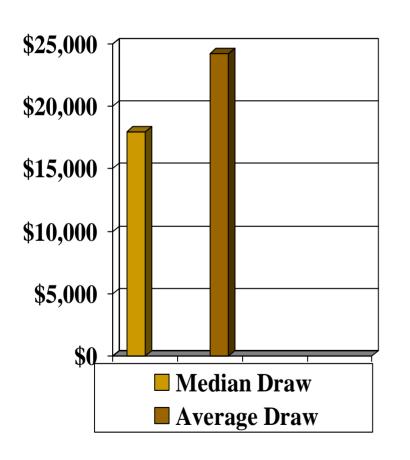


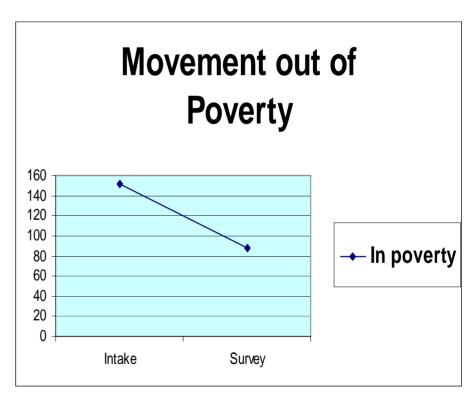
#### With what results?

- 74% clients in business at survey
- 74% with growth in sales
- median revenues increased by 55%



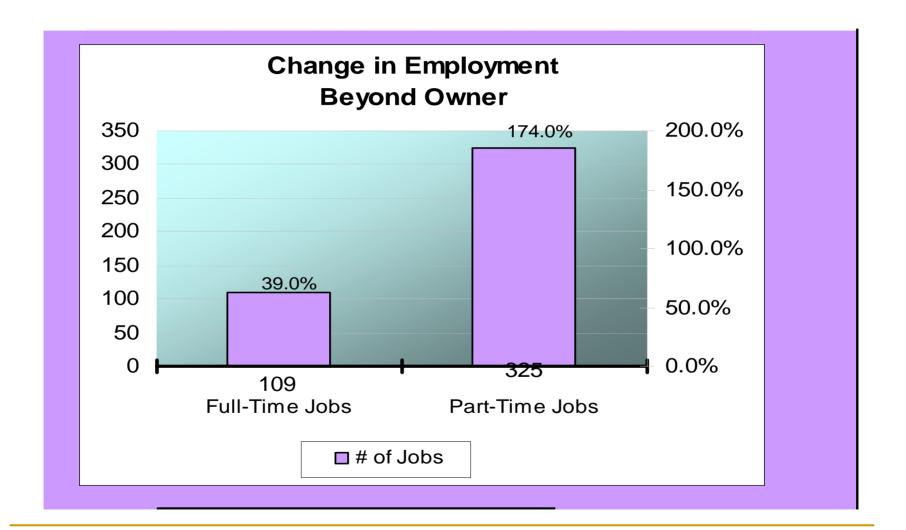
#### ...Increases in household economic security







#### ...and economic benefits for owners and others



### Trends in the Industry

- >Increasing Scale
- ➤ Deepening Outreach to Immigrant Markets
- ➤ Broadening Products and Services
- ➤ Increasing Focus on Entrepreneurial Development
- ➤ Using the Tax System as a Portal to Business Development Services



#### Persistent issues in the current market

- Transition gap between MDOs and banks
- Information gap
  - Language
  - Outreach issues
- Banks' perception of lack of credit-worthiness

### Why should banks work with MDOs?

- Builds bank CRA score
- Banks can be next lender for MDO graduates
- Large untapped market

# Best Practice: North Fork/Capital One Second Look

- Created in 2007
- Bank refers declined applicants to select, approved nonprofit lenders
- Banker completes referral form
- Alternative lender closes loan at referring bank branch
- Increases deal flow for MDOs
- Branch managers earn CRA credit for referrals that lead to closed loans