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updated on May 2, 2001

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Community Profile: Spokane

Big Brothers/Big Sisters of Spokane

Donald Kaufman
General Managing Director
222 W. Mission Street, Suite 210
Spokane, Washington 99201

Tel: (509) 328-8310

Email: bbands@icehouse.net

Fax: (509) 328-2068

Website: www.bbsspokane.org

Mission

Established in 1965, Big Brothers/Big Sisters is dedicated to providing one-on-one mentoring and helping young people between the ages of six and 14 become positive, well-adjusted contributors to society. The organization provides adult male and female volunteers who serve as a friend and role model for a young man or woman. The friendship typically grows into a healthy father/son or mother/daughter relationship. The organization helps boys become men and girls become women.

Area Served

City and County of Spokane

Bureau of Indian Affairs Northwest Regional Office

Gina Eastman
Loan Specialist
911 N.E. 11th Avenue
Portland, Oregon 97232

Tel: (503) 231-6754

Email: gina.eastman@port.bia.gov

Fax: (503) 231-6734

Mission

Established by the Indian Financing Act in 1974, the Bureau of Indian Affairs (BIA) assists Indian tribes and individuals with Indian financial resources to establish or expand their businesses and to progress toward economic self-sufficiency. The BIA also operates a guaranteed business loan program, which is available to Indian tribes and individual tribal members. The guaranty program has a maximum of 90 percent of the loan amount, which is available up to \$500,000 for individuals, and \$5.5 million for tribes, subject to availability of funds.

Area Served

States of Oregon and Washington

Community Profile: Spokane

Cascadia Revolving Fund

Shaw Canale
Executive Director
119 First Avenue South, Suite 100
Seattle, Washington 98104

Tel: (206) 447-9226

Email: info@cascadiafund.org

Fax: (206) 682-4804

Website: www.cascadiafund.org

Mission

Cascadia Revolving Fund (Cascadia) is a non-profit community development financial institution that has been providing loans and technical assistance to unbankable small businesses since 1985. Cascadia lends to women- and minority-owned businesses, as well as low-income entrepreneurs. They also lend to businesses with strong potential for significant job creation; located in distressed urban or rural communities; engaged in the preservation or restoration of the environment; and to non-profit organizations.

Area Served

Washington and Oregon

Catholic Charities of Spokane

Donna Hanson
Diocesan Director
P.O. Box 1453
Spokane, Washington 99210

Tel: (509) 358-4251

Fax: (509) 358-4259

Website: www.catholiccharitiesusa.org

Mission

Catholic Charities is a national organization originally founded in 1910. Catholic Charities' goal is to reduce poverty, support families, and empower communities in the United States. Catholic Charities' mission is:

- (1) To provide service for people in need;
- (2) To advocate for justice in social structures; and
- (3) To call the entire Church and other people of good will to do the same.

Catholic Charities services include adoption services, day care, immigrant services, meals for seniors and those in need, respite care, a resident work program, transitional housing, thrift stores, and multiple other services for seniors.

Area Served

City of Spokane

Community Profile: Spokane

City of Spokane Community Development Department

Michael Adolfae
Director
808 W. Spokane Falls Boulevard, 6th Floor
Spokane, Washington 99201-3339

Tel: (509) 625-6325

Fax: (509) 625-6315

Email: madolfae@spokanecity.org

Mission

The City of Spokane Community Development Department acts as a conduit for federal HOME and Community Development Block Grant funds to support development activities in the community. This office does not usually develop housing directly, but assists homeowners, owners of rental property and others in the financing of projects.

This office works under the auspices of a community development board appointed by the mayor. The board guides the activities of community development programs in Spokane. Established in 1975, the board's mission is to improve the quality of life of Spokane's low- and moderate-income citizens through the promotion of decent, affordable housing, a clean environment and the encouragement of citizen participation within neighborhoods.

Area Served

City of Spokane

Common Ground

Lynn Davison
Executive Director
110 Prefontaine Place South, Suite 504
Seattle, Washington 98104

Tel: (206) 461-4500

Fax: (206) 461-3871

Email: lynnd@commongroundwa.org

Website: www.commongroundwa.org

Mission

Common Ground's mission is to create and preserve housing for low-income people and those with special needs. It accomplishes this by acting as a real estate developer and/or technical assistant, providing training on low-income housing, conducting community education and advocacy and conducting planning and program development for local governments.

Established in 1980, Common Ground provides counseling and technical assistance to other non-profits, community-based organizations, church-affiliated groups and local governments who wish to develop low-income housing. Operating as a non-profit development consultant, its work is supported by a combination of client fees, government grants and fund raising. Common Ground does not own or manage housing.

Area Served

State of Washington

Community Profile: Spokane

Consumer Credit Counseling Service of the Inland Northwest

Mark Harnishfeger
President
P.O. Box 5425
Spokane, Washington 99205

Tel: (509) 327-3777

Email: tpcccs@juno.com

Fax: (509) 327-7562

Website: www.cccsspokane.org

Mission

Consumer Credit Counseling Service (CCCS) is a non-profit agency that acts as a liaison between creditors and consumers. We are dedicated to educating customers about the wise use of credit and managing their finances.

Area Served

Spokane, Ferry, Stevens, Kootenai, Bonner, Pend Orielle Counties and boundary counties

Evergreen Community Development Association

Philip Eng
President
900 Fourth Avenue, Suite 2900
Seattle, Washington 98164

Tel: (206) 622-3731

Email: peng@ecda.com

Fax: (206) 623-6613

Mission

The mission of Evergreen Community Development Association is to provide economic development services to the Pacific Northwest, primarily through small business lending programs. The organization was established in 1980.

Area Served

The counties of Clackamas, Clatsop, Columbia, Hood River, Multnomah, Tillamook, Wasco in Oregon and the State of Washington

Community Profile: Spokane

Federal Home Loan Bank of Seattle

Jennifer Ernst
AVP/AHP Administrator
1501 Fourth Avenue
Seattle, Washington 98101-1693

Tel: (206) 340-8737

Email: jernst@fhlbsea.com

Fax: (206) 340-8711

Website: www.fhlbsea.com

Mission

Established in 1932, the Federal Home Loan Bank of Seattle expands housing and economic development opportunities in the region by providing funding and other banking services essential to community-based financial institutions. One of 12 Federal Home Loan Banks in the nation, the Seattle bank serves financial institutions in Alaska, Guam, Hawaii, Idaho, Montana, Oregon, Utah, Washington and Wyoming. The Federal Home Loan Bank of Seattle is privately owned.

Area Served

Alaska, Hawaii, Idaho, Montana, Oregon, Utah, Washington, Wyoming and the Territory of Guam

Goodwill Industries of the Inland Northwest

Bobbi Johnson
President and Chief Executive Officer
130 E. 3rd Avenue
Spokane, Washington 99202

Tel: (809) 838-4246

Email: bobbij@giin.org

Fax: (509) 828-0176

Website: www.giin.org

Mission

The mission of Goodwill Industries of the Inland Northwest is to assist persons with disabilities and other special needs to achieve their vocational potential and to maximize their ability to become self-reliant members of the community.

Area Served

State of Washington

Community Profile: Spokane

Habitat for Humanity - Spokane

Michone Preston
Executive Director
732 N. Napa
Spokane, Washington 99202-0130

Tel: (509) 534-2552

Fax: (509) 534-3832

Email: michone_preston@habitat.org

Mission

Habitat for Humanity – Spokane (Habitat) is an ecumenical non-profit Christian ministry dedicated to bringing the affluent and less affluent together as a community to build decent, affordable housing for people in need. Volunteers and homebuyers work together to construct and rehabilitate houses in order to create cost savings and foster a sense of community. Long-term, zero-interest mortgages are provided for low-income families who are participants in the program. Mortgage payments made by these families are utilized to construct additional homes.

Prospective Habitat homeowners must be able to afford utility, taxes, insurance and maintenance costs. All homebuyers must provide 500 construction hours of sweat equity by working on their home and the homes of others.

Area Served

County of Spokane

Impact Capital

Tom Lattimore
Program Director
1305 Fourth Avenue, Suite 906
Seattle, Washington 98101

Tel: (206) 358-0497

Fax: (206) 358-1101

Email: toml@liscnet.org

Website: www.impactcapital.org

Mission

Impact Capital supports the efforts of organizations creating affordable housing for low-income people in the Northwest. Using below-market loans, technical assistance and an integrated training program as our tools, Impact Capital enhances the capacity of non-profits to develop and manage quality housing, while creating a coordinated system of non-profit development by strengthening links between programs, funders, recipients and agencies.

Area Served

Pacific Northwest

Community Profile: Spokane

Institute for Affordable Housing Education & Research

Jayna Bower
Executive Director
2020 Hurley Way, Suite 185
Sacramento, California 95825

Tel: (916) 646-2002

Mission

The Institute for Affordable Housing Education & Research (The Institute) is a non-profit corporation that oversees the Affordable Housing Specialist (AHS) designation program. The program was developed in partnership with over 30 lenders and real estate professionals. The AHS program is an intensive two-day study program designed to provide important information on affordable housing development strategies to community development professionals. Currently under the umbrella of the Sacramento Home Loan Counseling Center, the Institute provides consistent, quality information and services to the affordable housing professional.

Financial institutions are encouraged to send affordable housing lenders and community development lending professionals to the AHS designation program to further develop their CRA products and services and to work more effectively with low- and moderate-income, inner-city and non-English speaking potential home buyers. With the tools provided through the Institute, financial institutions can develop new avenues of service with qualified buyers.

Area Served

Available nationwide with a focus on the western United States, including California, Nevada, Arizona, Texas, Utah, Washington and Oregon

Intercommunity Housing

Mary Pridmore
VP Housing and Community Development
1920 E. Madison
Seattle, Washington 98122

Tel: (206) 223-1051

Fax: (206) 860-2094

Email: intercommunity@mercyhousing.org

Website: www.mercyhousing.org

Mission

Intercommunity Housing develops quality, affordable, service-enriched housing for the economically poor, especially for children and their families.

Intercommunity Housing was founded in 1992 by the Dominican Sisters of Edmonds, the Dominican Sisters of Tacoma, the Sisters of Providence and the Sisters of St. Joseph Peace (Western Province) and the participating congregation, the Sister of the Holy Names (Washington Province). Intercommunity Housing is part of the Mercy Housing System, a network of non-profit organizations sharing the same mission and sponsorship. Mercy Housing, Inc., the system's parent organization, and Mercy Services Corporation (two central, non-profit corporations) provide specialized services to system members and the properties they develop.

Area Served

State of Washington

Community Profile: Spokane

Low Income Housing Institute

Sharon Lee
Executive Director
2407 First Avenue, Suite 906
Seattle, Washington 98121-1311

Tel: (206) 443-9935

Fax: (206) 443-9851

Email: lihi@wolfenet.com

Mission

Established in 1991, Low Income Housing Institute (LIHI) is a non-profit developer and provider of affordable housing and a certified Community Housing Development Organization (CHDO). Housing development services are provided to a wide range of non-profit community-based agencies for transitional, permanent and special needs housing. LIHI also owns and manages affordable housing for low- and very low-income individuals. LIHI was initially formed by the directive of the Fremont Public Association (FPA), Catholic Community Services and the Seattle Housing and Resources Effort. The Washington Reinvestment Alliance (WRA) is a project of the LIHI. The WRA, a statewide coalition, assists banks to serve their communities and to develop new products by identifying new and under-served markets in low-income areas and communities of color. The WRA has community reinvestment agreements with four financial institutions in Washington State. LIHI also publishes Housing Washington, a statewide newsletter focusing on low-income and affordable housing activities in Washington State.

Area Served

State of Washington

National Center for American Indian Enterprise Development

Ralph Honhongva
Assistant Vice President
934 N. 143rd Street
Seattle, WA 98133

Tel: (206) 365-7735

Fax: (206) 365-7764

Email: rhonhongva@aol.com

Mission

The National Center's mission is to develop and expand an American Indian private sector which employs Indian labor, increases the number of tribal and individual businesses and positively impacts and involves reservation communities by establishing business relationships between Indian enterprises and private industry. The National Center will help more Indian business enterprises get started and expand, more Indian enterprises procure contracts for their goods and services and more Indians get jobs. The National Center was established in 1969.

Area Served

Idaho, Oregon and Washington

Community Profile: Spokane

Northwest Business Development Company

Gary Whelpley

President

9 S. Washington, Suite 215

Spokane, Washington 99201

Tel: (509) 458-8555

Fax: (509) 458-8553

Email: garyw@nwbusiness.org

Mission

The mission of Northwest Business Development Company (NWBCD) is to further economic development by providing financing programs to a variety of small businesses in Washington and Northern Idaho. NWBCD partners with the U.S. Small Business Administration (SBA) and local lending institutions to provide low-interest loan alternatives to businesses that will increase employment opportunities in their communities.

Area Served

Statewide for the SBA 504 loan program

Spokane County for the Spokane Area Small Business Loan Program

Five northern counties in Idaho for North Idaho Small Business Loan Program

Northwest Regional Facilitators Community Services and Development Corporation

Ken Briggs

Executive Director

350 East 10th Avenue

Spokane, Washington 99202

Tel: (509) 484-6733

Fax: (509) 483-0345

Email: kbriggs@nrf.org

Website: www.nrf.org

Mission

Northwest Regional Facilitators Community Services and Development Corporation (NRF) is a non-profit corporation established in 1974. NRF is dedicated to helping individuals, groups and communities overcome obstacles and seize opportunities to create their preferred futures. NRF works individually and in collaboration with others to anticipate challenges, provide leadership and identify tools and resources for informed dialogue and effective action. NRF's core areas of work include housing and community development, family care issues, non-profit capacity building and community dialogue and facilitation.

Area Served

Eastern Washington and Idaho

Community Profile: Spokane

PROVAIL

O.R. Elofson
President and Chief Executive Officer
3670 Stone Way North
Seattle, Washington 98103

Tel: (206) 826-1037

Fax: (206) 826-1137

Email: elofson@provail.org

Mission

The mission of PROVAIL is to support people with disabilities so that they can fulfill their life choices. PROVAIL helps people move from institutional care to community-based homes of their own and increases opportunities for meaningful employment outside of traditional sheltered workshops. PROVAIL also helps people take advantage of new technologies for communication and mobility and accomplishes its mission through programs such as PROVAIL Employment Services and PROVAIL Therapeutic Services Northwest. PROVAIL's annual operating budget is close to \$13 million and employs approximately 400 staff members. PROVAIL is disaffiliated from United Cerebral Palsy Association of King Snohomish Counties.

Area Served

This office serves all of Washington State and provides technical assistance nationwide.

Salem Arms

Larry Griffith
Executive Director
1022 W. Shannon
Spokane, Washington 99205-4429

Tel: (509) 327-0774

Fax: (509) 327-8826

Email: sarms@uswest.net

Website: www.tincan.org/~sarms

Mission

Since 1989, Salem Arms has provided independent apartment living in a friendly, loving and caring atmosphere for homeless persons receiving mental health services. Salem Arms provides independent housing for consumers of mental health services. Salem Arms is committed to assisting its program participants to live to their fullest level of independence within the community. To qualify for the program, a participant must: (1) have the basic skills for independent living; (2) any mental health symptoms under control, to allow for independent living; (3) be actively using local mental health services; (4) be free from drug and alcohol abuse for at least the past six months; (5) have an income level not above 30 percent of median income; and (5) meet the U.S Department of Housing and Urban Development's homeless criteria.

Area Served

City and County of Spokane

Community Profile: Spokane

Spokane Community Housing

Larry Griffith
Executive Director
1022 W. Shannon
Spokane, Washington 99205-4429

Tel: (509) 327-0774

Fax: (509) 327-0774

Mission

Established in 1991, the Spokane Community Housing Association's mission is to assist families toward self-sufficiency by utilizing as many community resources as possible. The organization's strategy is to operate affordable rental housing for families whose income is at or below 50 percent of median area income. The organization also constructs homes for sale to first time homebuyers.

Area Served

West Central Spokane

Spokane Housing Authority

Dianne Quast
Executive Director
55 W. Mission Avenue, Suite 104
Spokane, Washington 99201

Tel: (509) 328-2953

Fax: (509) 327-5246

Email: sha@spokanehousing.org

Website: www.spokanehousing.org

Mission

Established in 1972 by the City Council of the City of Spokane under provisions of the Washington State Housing Authorities Law, the Spokane Housing Authority (SHA) is dedicated to increasing the amount of safe, affordable housing and providing opportunities for persons experiencing barriers to housing.

SHA provides affordable housing for nearly 21,000 very low-income households in Spokane, Pend Oreille, Stevens and Whitman Counties. SHA administers: over 3000 Section 8 tenant-based certificates and vouchers; furnishes rental assistance to an additional 250 households with city and county HOME funds; provides project-based subsidies for 127 units serving homeless single adults; manages 145 rental housing units; and serves as the lead agency for 12 counties in the coordination of housing services for persons with AIDS.

Area Served

Spokane, Pend Oreille, Stevens and Whitman Counties

Community Profile: Spokane

Spokane Housing Ventures

Jayne Auld
Executive Director
525 E. Mission Avenue
Spokane, Washington 99202-1824

Tel: (509) 484-6733
Email: jauld@nrf.org

Fax: (509) 483-0345
Website: www.nrf.org

Mission

Spokane Housing Ventures (SHV) was established in February of 1992 to preserve, develop, own and manage housing that is affordable to low- and very low-income residents. In conjunction with the provision of housing, SHV provides the means for residents to identify and access assistance necessary to fulfill their emotional, physical and financial needs and supports residents in their pursuit of these goals. SHV currently owns and operates just under 300 single and multifamily rental units in Spokane County.

Area Served

Spokane and Eastern Washington Counties

Spokane Intercollegiate Research & Technology Institute (SIRTI)

Lyle Anderson
Executive Director
665 N. Riverpoint Boulevard
Spokane, Washington 99202-1665

Tel: (509) 358-2021
Email: lylea@sirti.org

Fax: (509) 358-2092
Website: www.sirti.org

Mission

Established in 1994, the Spokane Intercollegiate Research & Technology Institute's (SIRTI) mission is to commercialize new technologies in Eastern Washington. SIRTI facilitates the development of new technology ideas into market-ready products. The organization helps private companies and innovative entrepreneurs transform their ideas into products to be manufactured in the area. In this manner, SIRTI helps grow businesses, create family-wage jobs and generate sustainable economic growth.

Area Served

Eastern Washington

Community Profile: Spokane

Spokane Low Income Housing Consortium

Andrew Reid
Executive Director
315 West Mission Avenue, Suite 5A
Spokane, Washington 99201-3706

Tel: (509) 353-9858

Fax: (509) 353-9859

Email: info@slihc.org

Mission

The mission of the Spokane Low Income Housing Consortium (SLIHC) is to promote the long-term availability of housing that is appropriate and affordable for low-income persons.

SLIHC is a federation of non-profit low-income housing developers and providers. SLIHC provides technical assistance and training to its members, information and education services to the broader community and advocates for the cause of safe, decent affordable housing.

Area Served

Spokane County

Spokane Neighborhood Action Programs

Larry Stuckart
Executive Director
2116 E. 1st Avenue
Spokane, Washington 99202

Tel: (509) 456-7111

Fax: (509) 534-5874

Email: stuckart@snapwa.org

Mission

Spokane Neighborhood Action Programs (SNAP) is a community action program for Spokane County. SNAP's mission is to provide opportunities, resources and services to low-income and highly vulnerable persons in a manner that enhances dignity and encourages self-sufficiency.

SNAP has three distinct divisions:

- (1) Housing, which offers comprehensive housing counseling, mortgage assistance, homeless programs, housing development and affordable rental property;
- (2) Housing Improvement, which facilitates minor home repair, conservation education and weatherization for single and multifamily structures; and
- (3) Community Services, a division that provides emergency services and energy assistance through three neighborhood locations.

Area Served

Spokane County

Community Profile: Spokane

Spokane Small Business Development Center

Carla W. Preston
Business Development Specialist
665 N. Riverpoint Boulevard
Spokane, Washington 99202

Tel: (509) 358-7894

Fax: (509) 358-7856

Email: cpreston@mail.wsu.edu

Mission

The Spokane Small Business Development Center (SBDC) is a partnership between Washington State University and the Community Colleges of Spokane. The two organizations share staff and office space with the Spokane Intercollegiate Research and Technology Institute.

The SBDC functions as a full service center for the area's small businesses. Staff in both counseling and education work as a highly effective team to augment and maximize services to enhance small business development and preservation in the organization's target area.

Area Served

Spokane, Stevens, Ferry and Pend Orielle Counties

U.S. Department of Housing and Urban Development Indian Community Development Block Grants

Robert Barth
Director
450 Golden Gate Avenue
San Francisco, California 94102-3448

Tel: (415) 436-8122

Fax: (415) 436-8208

Email: robert_g_barth@hud.gov

Mission

The primary objective of the U.S. Department of Housing and Urban Development's Indian Community Development Block Grant Program is to provide community development, housing and economic opportunities for low- and moderate-income persons on reservations. Single purpose grants are administered through the Office of Native American Programs to tribal governments on an annual competitive basis. Grant projects eligible for funding include: (1) infrastructure projects such as water, sewer, electric line extensions, bridges and roads; (2) community buildings such as clinics and recreational facilities; (3) economic development projects such as shopping centers, restaurants, RV parks, convenience stores and agriculture; (4) land for new housing, housing rehabilitation and interim housing repairs; and (5) new housing for tribes without Native American housing authorities, carried out through a tribal sub-recipient.

Area Served

All federally recognized Indian tribes

Community Profile: Spokane

Washington Community Development Loan Fund

M.A. Leonard
Fund Manager
1305 Fourth Avenue, Suite 706
Seattle, Washington 98101

Tel: (206) 358-0498

Fax: (206) 358-1101

Email: wcdlf@wolfenet.com

Mission

Washington Community Development Loan Fund was established in 1994 to provide predevelopment financing, grants to increase organizational capacity, and other assistance to non-profit organizations in Washington State. The goal is to increase production of low-income housing and other real estate projects which address community needs.

Area Served

State of Washington

Washington Community Reinvestment Association

Judy Reed
President
1200 Fifth Avenue, Suite 1406
Seattle, Washington 98101

Tel: (206) 292-2922

Fax: (206) 292-0782

Email: jareed@uswest.net

Mission

The mission of the Washington Community Reinvestment Association (WCRA) is to be a catalyst for the creation and preservation of affordable housing and to expand resources for real estate based community development in Washington State. WCRA seeks: to be a voice for its member financial institutions on affordable housing issues; to provide a dynamic risk sharing vehicle to maximize private investment in community development throughout Washington State; to operate within a strategic and financially prudent structure; to work with public sector entities to promote public/private partnerships that achieve leverage of public dollars; and to provide value to its members and the communities they serve that will generate and sustain support for WCRA's long-term operation and success. WCRA was established in 1992.

Area Served

State of Washington

Community Profile: Spokane

Washington Low Income Housing Network

John Shaw
Director
1000 8th Street, Suite 105
Seattle, Washington 98104

Tel: (206) 442-9455

Fax: (206) 623-4669

Email: mail@wlihn.org

Mission

Established in 1993, the Washington Low Income Housing Network (WLIHN) is a non-profit membership organization that promotes the development and preservation of affordable housing for low-income people through information exchange, policy monitoring and analysis, public education, advocacy and leadership development. WLIHN currently has about 180 members throughout the state.

Area Served

State of Washington

Washington State Housing Finance Commission

Jama Hawk
Public Information Officer
1000 Second Avenue, Suite 2700
Seattle, Washington 98103

Tel: (206) 287-4429

Fax: (206) 587-5113

Mission

Washington State Housing Finance Commission was established in 1983 to develop and administer financing programs for affordable housing and cultural/social service facilities through private/public partnerships with lenders, developers, non-profit organizations, and the government.

Area Served

State of Washington

Community Profile: Spokane

U.S. Small Business Administration - Spokane District Office

Robert Wiebe
District Director
801 W. Riverside, Suite 200
Spokane, Washington 99201

Tel: (509) 353-2800

Fax: (509) 353-2829

Website: www.sbaonline.sba.gov

Mission

Established in 1953, the U.S. Small Business Administration (SBA) was created to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise, and to maintain and strengthen the overall economy of the nation. The SBA's vision revolves around two principles: customer-driven outreach and quality-focused management. All SBA programs and services are provided to the public on a nondiscriminatory basis.

SBA's resource partners include: Small Business Development Companies (SBDCs); the Women's Network for Entrepreneurial Training; the Business Enterprise Center (BEC); the International Trade Assistance office; and the United States Export Assistance Center (USEAC) which provides financing to prepare businesses to take advantage of the new world market.

Area Served

City of Spokane

United Way of Spokane

Victor Forni
President
P.O. Box 326
Spokane, Washington 99210-0326

Tel: (509) 838-6581

Fax: (509) 624-0840

Email: vicf@unitedwayspokane.org

Website: www.unitedwayspokane.org

Mission

United Way of Spokane's mission is to continue to build a better community by providing leadership and maximizing our community's resources in the area of human services. United Way is one way to build strong communities and help people who are in need.

In order for United Way of Spokane to accomplish this mission there are six core strategies which must be performed consistently at a high rate of quality and customer satisfaction:

- (1) Understand and prioritize community needs;
- (2) Provide leadership in addressing targeted needs;
- (3) Build relationships with partners, volunteers, donors, corporations, agencies other funders, public officials, campaign workers, service recipients and community leaders;
- (4) develop maximum resources, both financial and voluntary; and invest resources effectively;
- (5) measure outcomes; and
- (6) achieve community impact.

Area Served

County of Spokane