





# Cash Product Office Meet the Experts

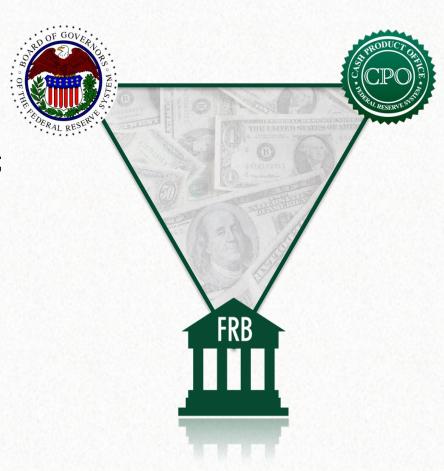
Mr. Mark Gould, First Vice President August 15, 2014

### The CPO is one of the Federal Reserve entities responsible for the cash business in the U.S.

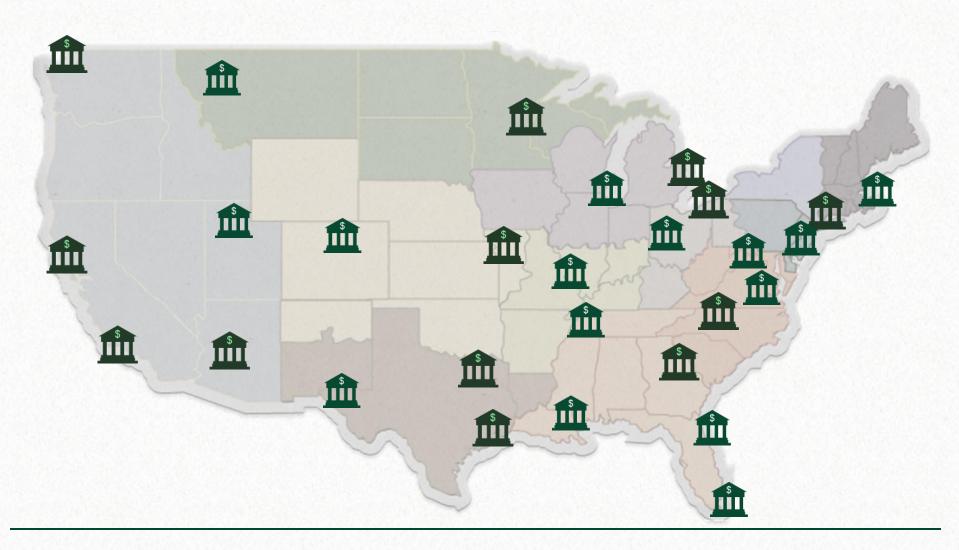
## The Federal Reserve's mission in cash services is to maintain confidence in U.S. currency by:

- supplying currency and coin to meet both domestic and international demand;
- maintaining the quality and integrity of currency in circulation; and
- ensuring depository institutions have ready access to cash services.

We accomplish this by working collaboratively with the Board of Governors and Reserve Banks across the System.



### Making sure cash is available when and where it is needed



### Maintaining confidence in U.S. currency requires complex technology









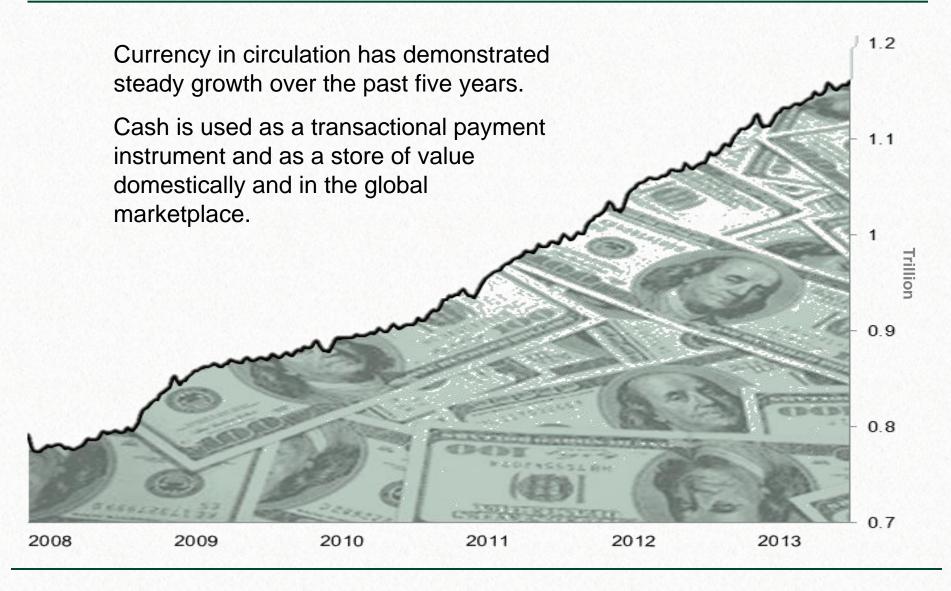
#### Know your money know its real



## Cash is everywhere, but is there more cash in circulation today than five years ago?



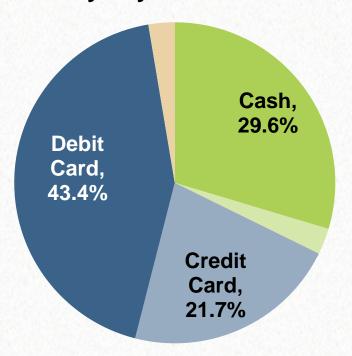
#### Cash remains a strong payment instrument



#### How does cash stand up against other payment options?

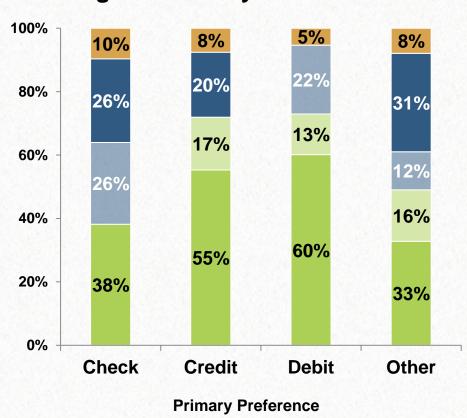
What is the payment method you most prefer to use?

#### **Primary Payment Preference**

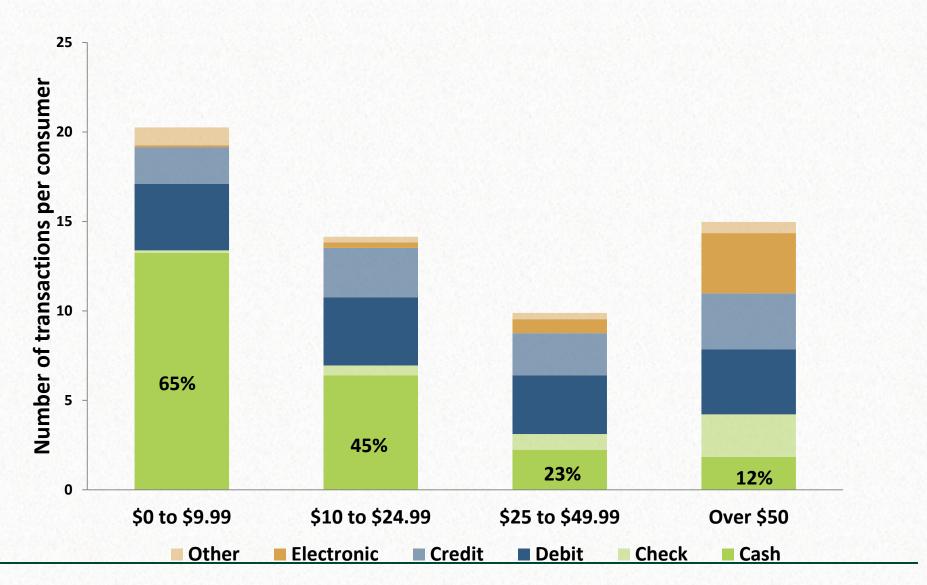


What is your preferred fallback payment method?

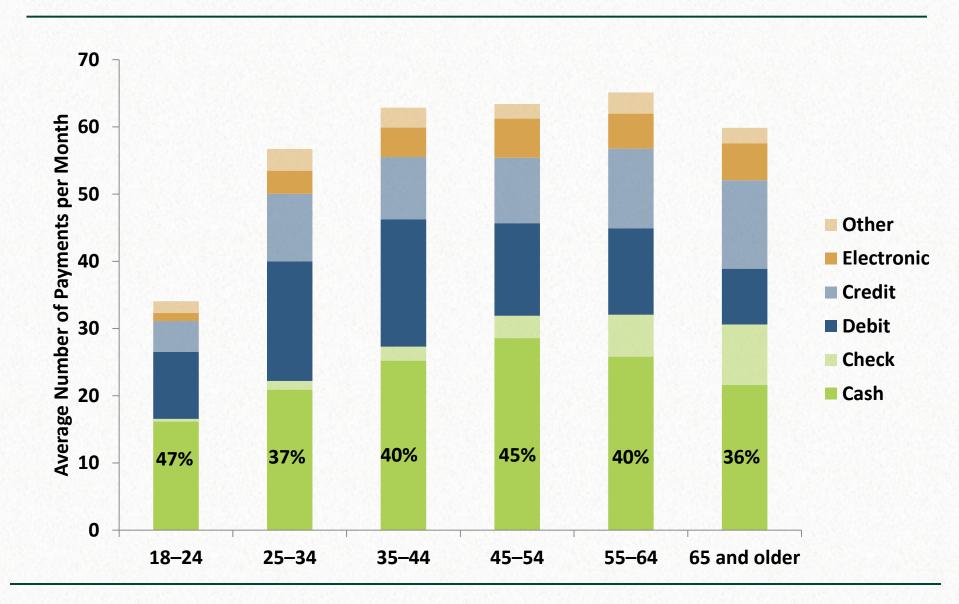
### Secondary Payment Preference given Primary Preference



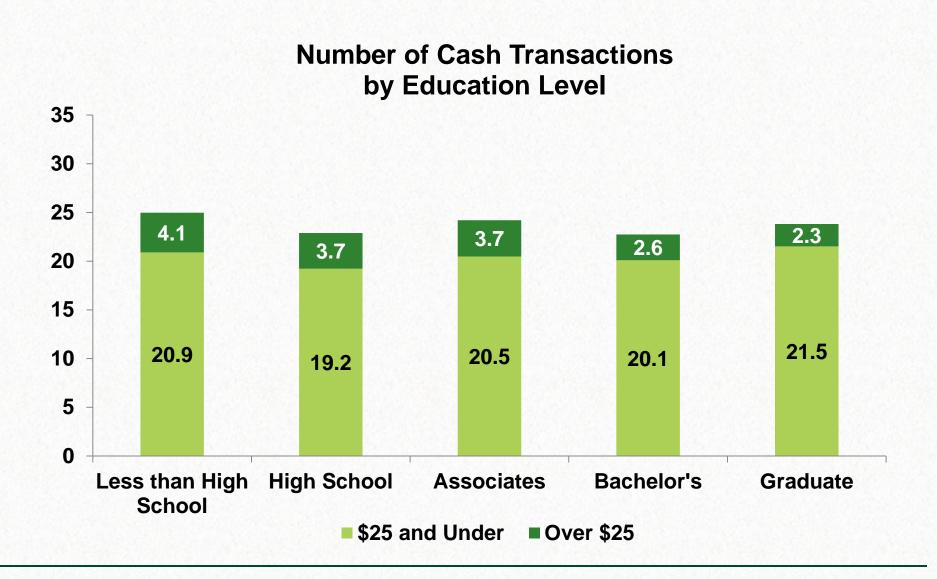
#### Cash dominates small-value payments



#### All ages use cash, young use it most intensely



#### All education groups use cash



#### Summary

- The Federal Reserve plays a critical role in ensuring the authenticity and quality of currency in circulation.
- U.S. currency has clear and easy to use public security features.
- The Federal Reserve is doing research into how cash is used, to prepare for the future.
- Cash use remains strong, and is widely used in the economy, particularly for small value payments.
- Go to FBRSF.org for more information, and to stay in touch on new developments in the world of cash.

#### Additional resources

- Federal Reserve Bank of San Francisco's Cash Website: <a href="http://www.frbsf.org/cash/">http://www.frbsf.org/cash/</a>
- Cash Lifecycle Video: <a href="http://www.frbsf.org/cash/cash-lifecycle">http://www.frbsf.org/cash/cash-lifecycle</a>
- FedNotes Publications: <a href="http://www.frbsf.org/cash/publications">http://www.frbsf.org/cash/publications</a>
  - "Cash Continues to Play a Key Role in Consumer Spending: Evidence from the Diary of Consumer Payment Choice"
    <a href="http://www.frbsf.org/cash/publications/fed-notes/2014/april/cash-consumer-spending-payment-diary">http://www.frbsf.org/cash/publications/fed-notes/2014/april/cash-consumer-spending-payment-diary</a>
  - "Consumer Preferences and the Use of Cash: Evidence from the Diary of Consumer Payments Choice – Working Paper"
    <a href="http://www.frbsf.org/cash/publications/fed-notes/2014/july/consumer-preferences-cash-use">http://www.frbsf.org/cash/publications/fed-notes/2014/july/consumer-preferences-cash-use</a>
  - "Trends in Retail Cash Automation: A Market Overview of Retail Cash Handling Technologies" <a href="http://www.frbsf.org/cash/publications/fed-notes/2014/march/retail-cash-automation-technology-trends">http://www.frbsf.org/cash/publications/fed-notes/2014/march/retail-cash-automation-technology-trends</a>