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Globalization: Threat or Opportunity for the U.S. Economy?

- I. Good evening, and thank you for having me here tonight.
 - A. As a monetary policymaker, my main concern is the health of the U.S. economy.
 - 1. Although the economy turned in a pretty sluggish performance for a long while after the 2001 recession,
 - a. it has shown some real strength over the last few quarters in terms of
 - (1) output growth
 - (2) and productivity.
 - B. But along the way, the jobs market performance has been surprisingly disappointing—at least, until the last few months.
 - 1. This certainly has been a concern—not only for those who have been looking for work,
 - a. but also for us at the Fed
 - b. and for other policymakers around the country.
 - C. In the discussions about this so-called "jobless recovery," a lot of attention has focused on trade issues.
 - 1. The terms you hear are "globalization," "outsourcing, "offshoring," and the like.
 - 2. The concern, of course, is that a free-trade environment is
 - a. letting good jobs drain from the U.S. economy

- b. and wind up in China, India, and other countries where workers command much lower salaries.
- 3. And, in the extreme, some would like to see restraints on trade to protect those jobs and halt the globalization trend.
- D. Now, the question of whether globalization is a threat or an opportunity for the U.S. economy is a big one, with serious ramifications.
 - 1. In my remarks tonight, I won't be able to cover *all* the issues.
 - a. But I would like to say a few words to add a little balance to the discussion.
 - 2. Before I turn to that question, I'd like to address a few background questions.
 - a. First, why are most economists in favor of free trade?
 - b. Second, what exactly are "outsourcing" and "offshoring"?
 - 3. Then I'll lay out some of the threats and opportunities I see for globalization's impact on the U.S. economy.
 - 4. Finally, I'll say a few words about focusing policy on protecting people, not on protecting jobs.
- II. So, why are most economists in favor of free trade?
 - A. Basically, the argument is that *everyone* benefits when countries specialize in the type of production at which they're relatively most efficient.
 - B. Let me illustrate with an analogy that's very close to home—the family.
 - 1. No family tries to make everything that it eats, wears, and enjoys.
 - 2. If it's cheaper to buy something or have someone else do something, that's what a family does.
 - 3. That allows individual family members to concentrate on becoming good at their jobs in order to pay for what they buy.
 - C. A nation isn't any different.

- 1. If it costs less to make certain products abroad than it does in the U.S.,
 - a. then it's difficult to argue that U.S. consumers and U.S. companies should pay more for those products from U.S. producers.
 - b. Instead, it makes sense to purchase those products more cheaply from abroad,
 - (1) whether they're hard goods, like VCRs,
 - (2) or services, like call centers.
- 2. That lets us devote our resources to producing and exporting those goods where we have a relative advantage.
 - a. The result is a twofold benefit—
 - (1) —greater efficiency
 - (2) —and lower costs for U.S. firms and consumers.
- III. Now, what are "outsourcing" and "offshoring"?
 - A. In its broadest sense, outsourcing is simply contracting out functions that had been done in-house.
 - B. And outsourcing has been going on a long time in our economy.
 - 1. When a car manufacturer in Michigan chooses to buy brake pads from an intermediate supplier in Ohio rather than produce them in-house, that's outsourcing.
 - 2. When a company replaces its cleaning and cafeteria workers with an outside contractor who provides the same services more cheaply, that's outsourcing.
 - 3. When a company contracts out its payroll, accounting, and software operations, *that's* outsourcing.
 - 4. And outsourcing clearly can result in job losses if the outside supplier is more efficient and uses fewer workers.
 - C. Now, what about offshoring?

- 1. Offshoring has been referred to as the global cousin of outsourcing.
 - a. Instead of turning to domestic providers, firms may decide to purchase a good or service from overseas providers.
 - b. And the reason is the same—lower costs.
- 2. We've been familiar with the offshoring of a lot of manufacturing for many years.
 - a. For example, firms in Mexico are important suppliers of seat covers and wiper blades for Detroit automakers.
- 3. What appears to be new about offshoring these days is that it's affecting workers in the service sector who never expected to see foreign competition for their jobs
 - a. —data managers, computer programmers, medical transcriptionists, and the like.
- D. Now, it would be good to get a handle on just how much offshoring is going on.
 - 1. But that's easier said than done.
 - a. We don't have official statistics,
 - b. and there are a lot of unsettled measurement issues.
 - 2. But let me refer to a couple of estimates that have gotten some press recently and that seem to be pretty similar.
 - a. One is from Goldman-Sachs, and the other is from Forrester Research, a consulting firm.
 - b. These estimates indicate that the number of jobs lost to foreign workers between 2000 and 2003 was one hundred to one hundred and seventy thousand.
 - 3. Those numbers sound high.
 - a. But they don't sound high when you put them in the context of all the job turnover that occurs every year in the U.S.

- (1) Each year, some fifteen million jobs are lost for all kinds of reasons—voluntary employment changes, layoffs, firings, and so on.
- (2) And in a growing economy, every year even more jobs are created.
- IV. Now let me turn to my main question: Is globalization a threat or an opportunity for the U.S. economy? To answer this, I want to focus on three important issues that I think are sometimes neglected in the discussion.
 - A. First, it's important to remember that globalization means that economic activity flows in *both* directions.
 - 1. So, although we may lose jobs to foreign workers, we also may gain jobs and boost economic activity.
 - 2. For example, the data suggest that, in terms of office work, the U.S. *insources* far more than it *outsources*.
 - a. That is, just as U.S. firms use the services of foreigners, foreign firms make even greater use of the services of U.S. residents.
 - (1) Here I'm referring specifically to the category of business, professional, and technical services.
 - (2) This includes computer programming, telecommunications, legal services, banking, engineering, management consulting, and other private services.
 - (3) It also encompasses U.S. outsourcing of call centers and data entry to developing nations, among other things.
 - b. In 2003, we bought about seventy-seven billion dollars' worth of those services from foreigners.
 - c. But the value of the services we *sold* to foreigners was far higher, over one hundred and thirty billion dollars.
 - 3. Here's another set of interesting numbers.
 - a. Between 1991 and 2001, U.S.-based multinationals created close to three million jobs overseas.

- b. But they also created five and a half million jobs inside the U.S. —an increase of about thirty percent in payrolls.
- c. That's a significantly faster rate of job growth than purely domestic companies generated.
- d. So, this is an instance that shows you can't assume that a job created overseas necessarily means one isn't created here.
 - (1) For example, expanding an overseas network frequently means you have to hire more workers in the U.S., too-
 - (a) —people in management, logistics, research and development, and international IT.
- 4. Here's a final set of numbers.
 - a. According to the Commerce Department, even as the U.S. "loses" jobs when our companies send operations offshore, we also "gain" jobs as foreign corporations invest here.
 - (1) Specifically, foreign firms employed almost six and a half million workers in the U.S. in 2001—up from about five million in 1991.
 - (a) These workers included highly paid Honda and Mercedes-Benz workers in the auto industry.
 - (b) And in 2006, Toyota is going to employ two thousand people building cars in San Antonio.
 - b. And there are plenty of similar examples.
 - (1) Samsung is investing \$500 million to expand its semiconductor plant in Texas.
 - (2) And Novartis is moving its R&D operation from Switzerland to Massachusetts.
- B. Another key point to recognize in the globalization debate is that open trade creates opportunities in the U.S by helping foreign economies become stronger.
 - 1. As foreign incomes grow, the demand for U.S. exports expands as well.

- 2. And that provides even more opportunities for high-paying jobs in this country.
- C. Finally, globalization can help increase productivity growth in the U.S..
 - 1. Let me illustrate with a brief look at how offshoring has affected the spread of IT in the U.S. and, therefore, our economic growth.
 - a. According to Catherine Mann at the Institute for International Economics, globalized production of IT hardware—that is, the offshoring of computer-related manufacturing, such as Dell computer factories in China—reduced the prices of computer and telecommunications equipment by ten to thirty percent.
 - b. These price declines boosted the spread of IT throughout the U.S. economy and raised both productivity and growth.
 - 2. Offshoring offers the potential to lower the prices of IT software and services prices as well.
 - a. This will promote the further spread of IT—and of new business processes that take advantage of cheap IT.
 - b. It also will create jobs for U.S. workers to design and implement IT packages for a range of industries and companies.
 - 3. Although some jobs are at risk,
 - a. the same trends that make offshoring possible are creating new opportunities—and new jobs— throughout the U.S. economy.
 - b. For example, a McKinsey Global Institute study finds that
 - (1) for every dollar of activity outsourced to India,
 - (2) the U.S. receives between \$1.12 and \$1.14 in economic benefits.
- V. Now, I've mentioned productivity several times so far, and I want to take a few minutes to focus on this subject, because I think it deserves to play a significant role in the discussion about the so-called jobless recovery.
 - A. Over the past two years, U.S. productivity in the nonfarm business sector has grown at a 4.8 percent annual rate.

- 1. In the short term, this increased productivity has let businesses satisfy the demand for their output without having to hire new workers on net.
- 2. So, it appears that this extraordinary surge of increased efficiency in our economy explains much more about the jobless recovery than offshoring, outsourcing, or globalization does.
- B. Although, clearly, productivity creates pain for workers who are displaced, most economists agree that higher productivity is a good thing for the economy.
 - 1. Why? Because, in the long run, higher productivity is the only way to create higher standards of living across the economy.
- C. The ongoing ability of the American worker to produce more goods and services per hour has been the key to the U.S. economy's surprising success throughout its history.
 - 1. Clearly, in the manufacturing and agricultural sectors, more output can now be produced with fewer workers.
 - 2. The same trend has occurred in services.
 - a. The U.S. used to have lots of elevator operators, telephone operators, bank tellers, and gas station attendants.
 - b. But now technological advances have taken over many of these jobs.
 - c. Likewise, the Internet has taken over many routine tasks from travel agents, stock brokers, and accountants.
 - d. And, with high speed data links, a lot of office work can be done more cheaply abroad.
- D. What happens to the displaced workers?
 - 1. They move into other sectors of the economy, as new jobs emerge.
 - a. For example, by one estimate, about a quarter of today's labor force is in jobs that didn't even exist in 1967.
- E. This emergence of new jobs and workers' ability to move into them are the hallmarks of a flexible economy—

- 1. that is, an economy in which labor and capital resources move freely among firms and industries.
- 2. And such flexibility is a significant strength of the U.S. economy.
 - a. We operate in competitive markets,
 - b. and competition, whether from domestic or foreign competitors, induces change.
- 3. To adapt to that change, and to ease the burden of adjusting to it, flexible labor and capital markets are critically important.
- VI. Now let me wrap up with a few words on what policy can do to help U.S. workers.
 - A. In terms of the overall economy,
 - 1. appropriate monetary and fiscal policies can ensure that aggregate demand
 - a. keeps the economy on a sound footing
 - b. which helps generate jobs to replace those that have been lost.
 - B. But words about aggregate demand can seem like cold comfort to the individual workers whose offices and plants are closing because their jobs are going overseas.
 - 1. And concern for these workers, of course, is why there's interest in trying to restrict trade by imposing tariffs, quotas, or other barriers.
 - a. Indeed, such measures may actually succeed in slowing job losses in affected industries temporarily.
 - C. But, as I hope I've illustrated, in the end, they impose significant costs on the rest of the economy—
 - 1. —costs that are much higher than any benefits.
 - D. That's why, as I said at the outset, I think it's far more appropriate to have policies that focus on protecting the *people* at risk, not the jobs.
 - 1. Such policies ought to aim to do two things during difficult transitions:
 - a. help workers get through the hard times,

- b. and help workers become more flexible so they can adapt when they do face these kinds of changes.
- 2. In fact, there already are policies like this in place
 - a. unemployment insurance, for example.
- 3. And there are even policies specifically for manufacturing workers who have lost jobs to foreign competition.
 - a. These trade-adjustment assistance programs offer
 - (1) both financial support for a time
 - (2) and the opportunity for training, so that workers can retool their skills and find new jobs.
- 4. So, in order to help the *service* workers who have lost their jobs because of outsourcing, it might be appropriate to extend these programs to them.
- 5. Now, I know there's some debate about how effective the programs are,
 - a. but the concepts they're built on are, to my mind, right on target—
 - (1) providing a safety net for workers
 - (2) and providing them with the training and tools to qualify for the jobs being created in the U.S.
 - b. In fact, such programs could be appropriate
 - (1) not only for workers who have lost jobs to outsourcing,
 - (2) but also to workers who have lost jobs in the wake of the technology-driven productivity surge.
- E. In the long-run, of course, the solution is simple to state, but difficult—and costly—to implement.
 - 1. And that solution is improving the performance of the U.S. education system.
 - a. Education is the bedrock of our current edge in technology and

productivity.

- b. It's the key to producing workers with the flexibility to learn new skills as market conditions evolve.
- c. And it's the hope and promise we must provide for future generations of Americans.

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