# Excellence in Reentry: Effective Programming to Reduce Recidivism

#### Moderator:

Marlon Yarber, Assistant Chief Probation Officer Sacramento County Probation Department



#### Panelists:

Maggi Schubert, MA
Yolo Day Reporting
Center
Sacramento County
Office of Education

Elaine Zucco
Cal State San Bernardino
Reentry Initiative

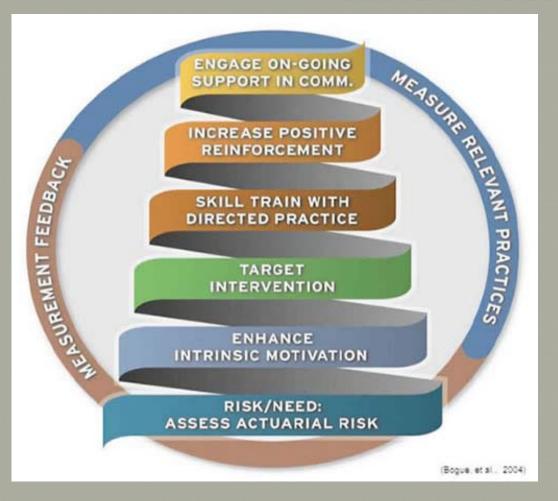
Katie Ward Santa Barbara County Sheriff's Department







# The Principles of Effective Interventions



## Big 8 Criminogenic Needs

- Anti-Social Behavior\*
- Anti-Social Personality\*
- Criminal Thinking\*
- Criminal Associates\*
- Family/Marital Conditions
- Employment/School Status
- Leisure/Recreational Pursuits
- Substance Abuse

<sup>\*</sup>Top Four Criminogenic Needs (i.e. factors most strongly linked to criminal behavior) Bonta, et al.

## Effective Programming

- Offenders are not high risk to reoffend because they have one high risk factor, they are high risk because they have multiple factors.
- Ed Latessa: Programs should target crime producing needs;
  - Anti-social attitudes, peer associations, lack of empathy, lack of problem solving skills, substance abuse and increased self control that are highly correlated to criminal conduct.
  - Programs that target 4-6 criminogenic needs can reduce recidivism by 30%.

#### Enhance Intrinsic motivation

- · Incentives and rewards reinforce positive, pro-social behavior.
- Reflect their strengths and model appropriate pro-social behavior.
- It's the little things that matter. (many desensitized to punishment.)

## Effective Programming

 Responsivity: Program is responsive to the temperament, learning style, motivation, etc.

#### • Dosage:

- High risk offenders need a minimum of 200-300
  hours of intensive programming to effect recidivism.
  (does not include working, academic programs, or
  anything not addressing criminogenic needs.)
- Moderate risk offenders can improve with a minimum of 100 hours of intensive programming.
- Low Risk offenders better off without programming.

# Effective Programming continued...

- Treatment Principle: Integrate treatment into the orders/sanctions.
  - The ingrained, anti-social offender is trying to find a way out of doing treatment.
  - They get tired of doing things the same old way.
- Collaboration is the key to effective 'warm handoffs' in developing success in natural community.

## Effective Programming continued...

- Sequencing the program to address immediate or crisis needs.
- Working collaboratively with community supervision to interrupt behavior when non-responsive.
  - Many won't change until the 'have to'.
  - Disrupt the behavior (short disruptions) to make it uncomfortable to stay the same.

### Partnership is KEY to success

 Effective partnerships that work in collaboration to assist client see improved client outcomes.

#### Partners include:

- Client
- Supervision Agency
- CCP members
- Elected Officials
- Health & Human Services
- Community Based Organizations
- Client families
- Law Enforcement
- Local employment Boards
- Educational agencies
- Vocational training partners

#### Partnership is KEY to success

- ✓ Have a Champion.
- ✓ Work with elected leaders who have the political will to get behind the project.
- ✓ Bring a good value for the services.
- Demonstrating a need and producing results.
- ✓ Work cooperatively with collateral agencies.
- Educating partners about criminal justice research
- ✓ Talk the same language.
- ✓ Align program with strategic plan(s).
- ✓ Train and cross-train.

# Risk and Needs Assessments

#### Validated, evidence-based tools:

- Measures both risk to reoffend and needed intervention
- Static and Dynamic domains
- Helps determine programming dosage (level of service) and individualized needs
- Shared with client for partnership development
- Guides case management activities, programming priorities
- LSI-r, COMPAS, LS-CMI, ORAS, Wisconsin, etc.
- various tools
- similar measurements
- fidelity critical

## Case Planning

- Safe Environment
- Motivational Interviewing
- Client Engaged
- Leave the D's Out
- Chewable and doable
- Following a dosage match to risk

## Increasing Client Engagement

- Create a positive, warm culture from day one.
  - Opportunity + Accountability = Community
- Use Incentives to reward positive behavior.
  - Doesn't have to be monetary.
  - Examples Bike Program, Client of the Week, Pizza party
- Recognize baby steps.
- Use Motivational Interviewing to gain client 'buy-in'.
- Hold staff and clients to expectations.
- Build trust through program integrity.
- Increase family engagement through program activities.

## Effective Discharge Planning-Begins at Orientation

A core component of the Cal State San Bernardino Reentry Initiative (CSRI)
Identifies and coordinates the needs and provisions of aftercare services
Ensures a continuity of required services
Sets up client for success postprogramming

## Successful discharge planning prevents relapse, homelessness and recidivism

- Client understands path to successful completion of program
- Ensures client has appropriate documentation to navigate within the community
- Has had criminogenic needs addressed
- Is able to address their conviction in interview
- Has a well developed, accurate resume
- Has external, positive support
- Has stable, safe housing
- Has a job and/or is able to support themselves
- Understands the resources available

## Successful discharge planning provides support post-program completion

- Client understands the long-term support that can be provided
- Program understands that clients often want to "let the past be the past"
- Staff understand that clients need to move on
- The program provides for long-term support

### Program Outcomes and Data

California State San Bernardino Reentry Initiative

- Elaine Zucco

Santa Barbara County Reentry Programs

- Katie Ward

Sacramento County Office of Education Adult Reentry Programs

- Maggi Schubert

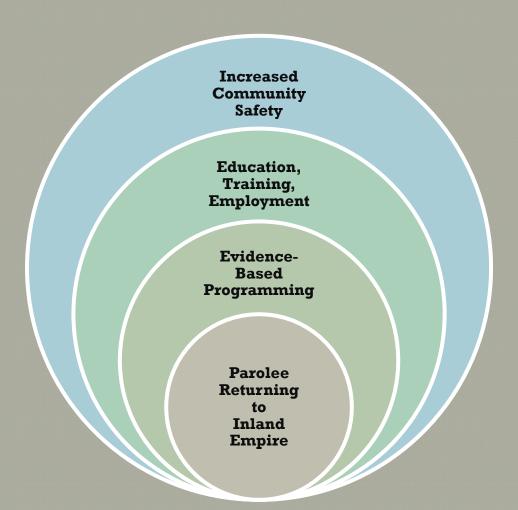
# Cal State San Bernardino Reentry Initiative (CSRI)

- •After nearly seven years of planning, opened doors in February 2011
- •Community-based collaborative with Cal State University San Bernardino (CSUSB) as lead in Public Entity Agreement (PEA)
- •CSUSB leads program with partners providing evidencebased programs

## Key Components of Success

- Based on Little Hoover Report (2007) and CDCR's Roadmap to Rehabilitation
- Individualized programming based on client's criminogenic needs
- Frequent, positive, respectful contact
- Constant, thorough data collection
- Frequent analysis of data and course corrections

## Key Components of Success



### Noteworthy

In Fiscal Year 2014 / 2015 we served 1,037 parolees across three Centers, providing:

- 4,203 Class sessions
- 27,073 Case notes
- 3,213 Bus passes
- 3,960 reports to agents
- Students spent 55,636 hours at CSRI

#### Recidivism

- There are more than 30 accepted definitions of recidivism.
  - CSRI's recidivism:

#### Recidivism Rates Compared



**CA Statewide:** Return to prison within 3 years of release. **CSRI:** Abscond, return to custody (prison or jail) for violations, new offenses, or any other reason for 34 months of operations.

05.4%

16.7%

20.1%

37.2%

## Santa Barbara County Reentry Programs

- Day Reporting Centers (DRCs) opened July 1, 2010 in Santa Maria and Santa Barbara to serve State parolees.
- Probation Report and Resource Centers (PRRCs)
  opened simultaneously to serve County clients.
- DRCs are a partnership with CDCR, Santa Barbara Sheriff's Office and Community Solutions, Inc. to serve 300 clients per year.
- More than 1500 clients served at the DRCs since inception.

## Santa Barbara County Reentry Programs

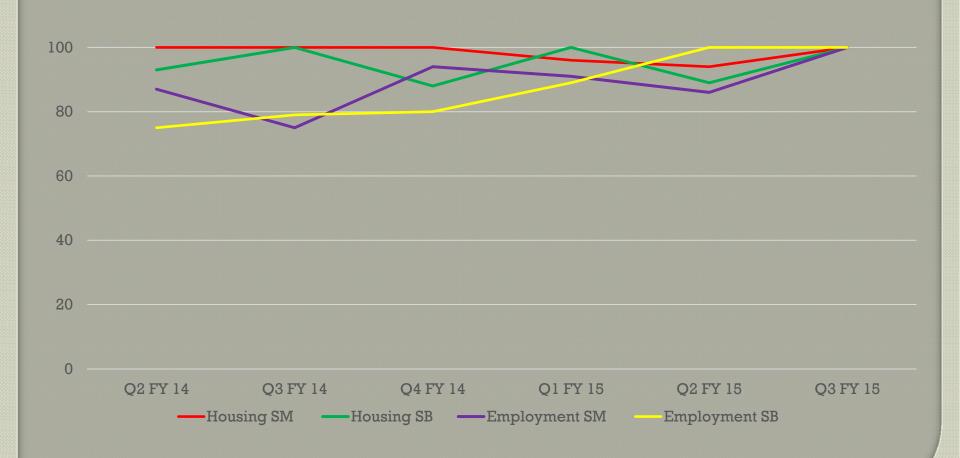
#### What Works:

- Risk Reduction target what matters and measure indicators along the way
- Quality Assurance
- Working Alliance Inventory (WAI)

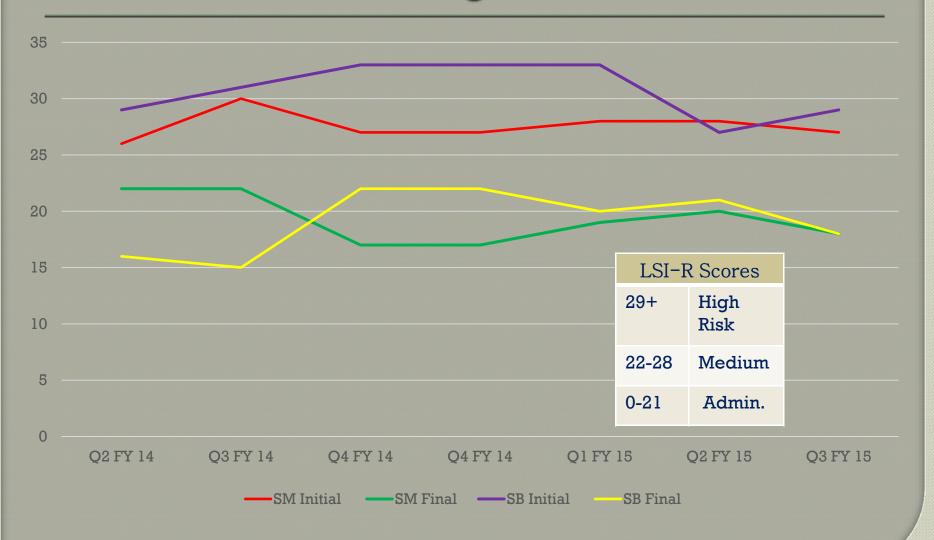
#### Lessons Learned:

- Housing
- Referral Source Partnerships
- Mental Health Resources

#### Successful Discharge - Key Outcomes



#### Successful Discharge - Risk Reduction



## Quality Assurance

Assessment Integrity

Intervention Fidelity QA

Case Planning

Communication Skills



#### Working Alliance Inventory (WAI)

- The Alliance is the relationship between a practitioner and a client.
- It has been referred to as the therapeutic alliance, working alliance, or just alliance.
- The alliance consists of the following:
  - Bond, or the emotional connection between a practitioner and client
  - Agreement on Tasks, or the ability for the practitioner and client to collaborate and agree on what tasks are helpful.
  - Agreement on Goals, or the ability for the practitioner and client to collaborate and agree on what goals are appropriate.

#### The Alliance

- The alliance has been studied extensively in therapeutic settings.
- Results of meta-analyses indicate that the alliance consistently predicts outcome regardless of type of treatment, length of treatment, experience of practitioner, diagnosis of client, and type of outcome measured.
- Results also show that the alliance predicts outcome regardless of whether the alliance is measured at the beginning, middle, or end of treatment.

#### Understanding the WAI Scores

- An overall average rating of 5 or higher indicates:
  - Clients feel an emotional bond to a program.
  - Clients feel that the groups and other tasks are agreed upon mutually.
  - They believe that the program is working with them on creating appropriate goals.

These things predict positive outcomes

- An overall average rating of 3 or lower indicates:
  - Clients do not feel an emotional bond to a program.
  - Clients feel that the groups and other tasks are being assigned without any collaboration.
  - Clients believe that the program does not work with them on creating appropriate goals.

These things predict drop out and negative outcomes.

## SB County Results April 2015

- Total-6.310
- Goal-6.179
- Task- 6.643
- Bond-6.107

# Sacramento County Office of Education Adult Reentry Programs

#### **Sacramento Community Based Coalition**

Opened in 2007 - Parole Clients, 3600+

#### **Woodland Day Reporting Center**

Opened in 2013 – Parole, Probation & Sheriff Clients, 975 In & Out of Custody Programming

#### **West Sacramento Day Reporting Center**

Opened in June 2014 - Parole & Probation Clients, 227

#### **Placer Reentry Program (Prep Center)**

Opened in March 2015- Probation Clients In & Out of Custody Programming

# Sacramento County Office of Education Adult Reentry Programs

- Yolo County is the first "Hybrid" program in the state for serving clients on probation and parole together.
  - CCP and California Department of Corrections and Rehabilitation
  - Leveraging funds provides services in two locations.

Woodland – January 2013

West Sacramento June 2014

- Programs mirror each other.
- Clients separated by risk level.

#### SCOE Model

- Life Skills
- Education
- Employment
  - Treatment
    - Support



## SCOE Program Structure

- Four phase system
- Clients in program 4 6 months, 3-4 hours/day, 5 days/week.
- Clients complete a core program and Individualized Treatment Plan
- Assessments drive case plan
- Team approach with client and supervising agents
- Incentives and empowerment
- Referrals for Transitional Housing

## SCOE Program Structure

- Collaboration with partners:
  - Benefit screening
  - Child Support Workshop
  - WIA and DOR Workshop
  - Vocational partners
  - UA testing
  - HIV/STD workshop
  - Victim awareness and restitution workshop
  - College enrollment assistance

#### SCOE Success Rates

#### SCBC Mather

- Served 3151 clients in 7 years
  - 985 Alumni
  - 74% of clients employed upon program completion
  - 88% of all drug screen tests are clean
  - Overall Return to Custody rate is 10.9%

#### Yolo DRC Woodland

- Served 961 clients since February 2013.
  - 234 Alumni
  - 40% of clients employed or in training upon program completion
  - 82.5% of drug screen tests are clean
  - Overall Return to Custody rate is 4.1%, Recidivism 9.5%

## Questions??

