



**Cash Services • Business Continuity Information
Federal Reserve Bank of San Francisco • 12th District**

ACCESSING FEDERAL RESERVE CASH SERVICES

If your normal currency and coin ordering channels are unavailable, you can place orders by contacting the 12th District’s Customer Service Hotline. This number serves as your point of contact for all 12th District offices (San Francisco, Los Angeles, Phoenix, Salt Lake City, and Seattle):

- Customer service 24 hour hotline for currency and coin orders: **1-888-339-3506**

If your local Federal Reserve office is unable to provide normal service, your request may be sent to the designated support site for that Federal Reserve office and you will be notified accordingly. Depending on the business relationship you have with the 12th District, (e.g., financial institution, armored carrier, etc.) our hotline will provide you with instructions as appropriate for continuing to do business with all 12th District Federal Reserve offices.

12th DISTRICT CASH SERVICES OFFICE CONTACT TELEPHONE NUMBERS

Office Contact #	Primary Contact	Title	Primary #	After Hours #
San Francisco	Jacqueline Laster	Manager	(415) 974-2092	(415) 974-2222
Los Angeles	Veenu Sawhney-Shori	Manager	(213) 683-2660	(213) 683-2911
Seattle / Portland	Trent Bryan	Manager	(425) 203-0838	(425) 203-0773
Salt Lake City	Steve Allred	Manager	(801) 322-7863	(801) 322-7824
Phoenix	Dave Elvidge	Manager	(602) 477-7828	(602) 477-7720